DATA SHEET

Connexus
Communications
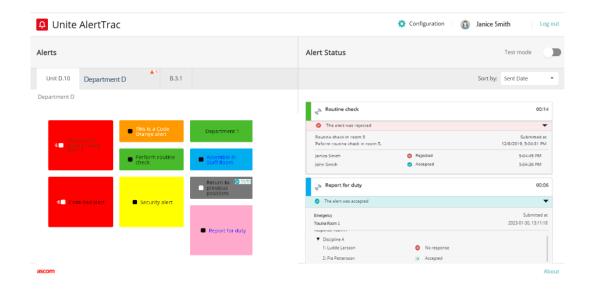

Ascom Unite AlertTrac

Features

■ Web application for incident management

■ Notify the right users about critical situations and track if the alert is delivered

■ Send alerts to Response Teams

■ Track responses and redirection to backup recipients

■ Indication of number of online and required recipients for an alert

■ Warning indication if the number of recipients is insufficient

■ Intuitive and customizable user interface

■ Organize alerts in multi-layer screens

■ Audit trail and history reports

■ Supports installation on multiple nodes in a server cluster, which enables high availability.

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Technical Specifications

Server Hardware Requirements

Server	Windows® Server 2016 Standard (fully patched*), or Windows® Server 2019 Standard (fully patched*), or Windows® Server 2022 Standard (fully patched*) * We recommend that Windows updates are performed under controlled conditions.
RAM	4 GB
Processor	2 GHz 64–bit
Disk space	1 GB (recommended free disk space for the installation)
Network card	Ethernet 100/1000 Mbit/s

Server Components Requirements

Web server	IIS
Framework	ASP.NET Core 6.0 Runtime Windows Hosting Bundle
Database (for storing configuration settings)	• SQL Server 2014 Enterprise, Standard, or • SQL Server 2016 Enterprise, Standard, or • SQL Server 2017 Enterprise, Standard, or • SQL Server 2019 Enterprise, Standard

Client Requirements

Operating system	Windows 10
Browser requirements	Microsoft® Edge Google Chrome™
RAM	2 GB (recommended)
Processor speed	1.6 GHz minimum
Screen resolution	1366x768 or higher
Network card	Ethernet 100/1000 Mbit/s

Languages

Installation GUI	English only
Unite AlertTrac application	Chinese (simplified), Danish, Dutch, English, Finnish, French, German, Italian, Norwegian, Polish, Portuguese, Russian, Slovak, Spanish, Swedish

Unite AlertTrac Specifications

Max. no. of buttons/layer	21
Max. no. of layer levels	5

Specifications are subject to change without notice

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Max. no. of recipients/alert	100
Max. no. of locations/alert	1
Max. no. of locations	2000
Max. no. of users	10000
Max. no. of alert templates	500

Unite System

Unite Platform Server (required)	Used for delivering alerts and receiving responses. Used for retrieving predefined alerts. Used for administering users, groups, response teams, locations, and organizations.
Unite Assign	Used for On-call and/or Other roles assignments.
Unite Connect for Clinical Systems	Used for handling alerts to response teams including redirection.
Unite Analyze (optional)	Used for generating audit trail and history reports.
Unite Collaborate Web (optional)	Used for visualizing the availability status of the staff (offline, available, Do Not Disturb (DND), or busy).
Unite Axess Server (optional)	Used by Unite Collaborate Web for displaying the staff's availability status.

License Specifications

Refer to the *Ascom License Configuration Guide, TD 93113EN*, located on the Ascom Divisional Partner Web/ Extranet, under **PRODUCTS → Unite Messaging Suite**®.

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For Sales and Support please contact your local Ascom partner

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